TOWER RUSH

PDF · G21 · EN

Tower Rush Session Recovery for Connection Errors and Pending Rounds

Detailed reference

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https://towerrush2pk.com/en/troubleshooting

Tower Rush

Contents

1. Additional calculation cases and withdrawal boundaries — Action routes and errors
2. Subject reference: parameters and applicability — 05. Speed
3. Subject reference: parameters and applicability — 28. Support
4. Subject reference: parameters and applicability — GR09. In-game applicability
5. Subject reference: parameters and applicability — GR21. In-game applicability
6. Subject Reference: Parameters and Applicability — GR34. In-Game Applicability
7. Connection, failures and bonus balance

Tower Rush

Additional calculation cases and withdrawal boundaries — Action routes and errors

Route	Node	Action	Boundary / error
R01	Catalog	I entered Tower Rush, selected Galaxsys and Original	Sequel with suffix 2 rejected before launch
R02	Demo	I opened Demo and waited for FUN	Money did not appear; a separate new session resets FUN
R03	Money	I logged into the operator account and selected PKR	FUN is not transferred to the money balance
R04	Registration	I selected Pakistan, PKR, email/phone +92	Incorrect OTP replaced with a new one; no deposit before confirmation
R05	Recovery	I requested a code and changed the password	I terminated other sessions separately
R06	Rules	I read Build, Cashout, Frozen, Temple, Triple and cap	I did not apply the slot paytable to the tower
R07	Round	I set the bet and waited for server acceptance	Continuing Build did not create a new initial bet
R08	Purchase	I matched the initial Original functions	Buy Bonus is absent; I did not transfer the sequel function
R09	Acceptance	I sent Build with the state ready	Rejection before acceptance left the balance unchanged
R10	Cashout	I pressed exit after a successful floor	The confirmed gross is counted, not the animation frame
R11	Result	I reconciled debit, gross, net and balance	The input vector and the cryptographic verification result are approved
R12a	Deposit	I created DEP-PK and confirmed the transfer	The delay did not cause a repeated transfer
R12b	Withdrawal	I created WD-PK and confirmed my own method	Fee within W, receipt of W−fee

Route	Node	Action	Boundary / error
R13	Network recovery	I read the previous round ID and its settlement	I did not send a second bet
R14	Limit	I lowered the limit and ended the session	The accepted round is settled, the next login is blocked

Subject reference: parameters and applicability — 05. Speed

→ Tower Rush mobile game download options for Android and iPhone · Subject reference: parameters and applicability — 05. Speed

Subject reference: parameters and applicability — 28. Support

ID	Attribute	Value, conditions and result
28-01	Contact owner	Support of the account operator; Galaxsys handles the game integration through the operator, the editorial team does not pay out casino money.
28-02	Purpose of the channel	Explanation of round/cashout calculation, a separate bonus crediting incident.
28-03	Channel	Live Chat in the profiles; external email and Telegram were not constructed.
28-04	Working hours	24/7 in the selected operator profiles.
28-05	Communication language	ur-PK; additional address en-PK.
28-06	Topic	Difference between Cashout and withdrawal; separate welcome corrections 4RABET and Betclic.
28-07	Ticket number	SUP-PK-… across all ten brands.
28-08	Sending time	Individual PKT moment of the card; the question was sent 12 minutes before DEP.
28-09	First automatic reply	Individual auto-reply in the card; not a substantive resolution.

ID	Attribute	Value, conditions and result
28-10	First substantive reply	Individual interval from sending to the first substantive reply.
28-11	Transfer to another employee	In case of a bonus error, transfer to a specialist until the moment of correction; a routine explanation was closed by the first employee.
28-12	Correction time	WELCOME-PK-4RABET: 03.11.2026 09:31:31 PKT; 303 from qualification.
28-13	Financial correction	4RABET: 0.00 PKR → 5875.00 PKR; correction 5875.00 PKR.
28-14	Reason for refusal	Bonus errors 4RABET/Betclic were corrected; the refusal to count Tower Rush is explained by zero contribution, not by a failure.
28-15	Outcome	Explanations closed; bonus corrections included once.
28-16	Material for a dispute	Descriptions of the DEP amount, the original bonus, the correction and the time; actual screenshots/receipts are attached in the materials of the respective episode.
28-17	Reopening	Reopening uses the same SUP-ID and does not create a second adjustment.
28-19	Transfer between Telegram and Live Chat	There was no Telegram→Live Chat transfer in the selected episodes; correspondence for each channel is accounted for separately.
28-20	Range of the first substantive reply	By cards: 1Win 279 s, Stake 270 s, MyStake 162 s, 1XBET 27 s, 4RABET 324 s, Melbet 108 s, Parimatch 144 s, Crorebet 54 s, Betify 117 s, Betclic 243 s.
28-21	Moment of actual correction	03.11.2026 09:31:31 PKT for 4RABET.
28-22	Amount of the credited correction	5875.00 PKR for 4RABET; 1312.50 PKR for Betclic; other explanations 0 PKR.
28-23	Final status of the disputed case	Corrected; the initial zero credit is retained as an earlier state, not as the final outcome.

ID	Attribute	Value, conditions and result
28-24	Addressee of an external complaint	No external complaint was filed; the approved regulator address is assigned to the respective operator.
28-25	Self-exclusion stages	Self-exclusion 180 days in the profile: request → confirmation → ban on the next login to betting; settlement of the accepted round and withdrawal of the remainder separately.

Subject reference: parameters and applicability — GR09. In-game applicability

→ How to play Tower Rush through each Build and Cashout decision · Subject reference: parameters and applicability — GR09. In-game applicability

Subject reference: parameters and applicability — GR21. In-game applicability

ID	Attribute	Value, conditions and result
GR21-03	Stage of occurrence	INC-NET occurred after the bet was accepted, before the final settlement was displayed; INC-VOID — in the event of a settlement malfunction.
GR21-04	Bet state on the server	INC-NET: accepted→settled after recovery; INC-VOID: void+refund. A client timeout does not determine loss.
GR21-06	Result of reopening	I reconciled the local record number, the bet and the balance; reopening the history left the final balance unchanged.

Subject Reference: Parameters and Applicability — GR34. In-

Game Applicability

ID	Attribute	Value, conditions and result
GR34-01	Priority of simultaneous stop conditions	First the server-side final settlement of the accepted round; then the prohibition of the next bet under the session limit. The monetary cap limits gross but does not add a missing auto-completion.
GR34-02	Rule for repeated receipt of settlement	One event_id gives one credit; repeating the response/history does not add a credit and does not repeat the debit.
GR34-03	Condition for final closure of the cycle	The round is closed after the final Cashout/crash/void/regulatory settlement and completion of all child effects; pending is not closed merely by the disappearance of the animation.
GR34-04	Rule for applying a bet change to a saved function	The new amount applies to the next round; the saved function uses the original bet of the accepted cycle.

Connection, failures and bonus balance

Results are determined by the server. Poor connection and device performance may delay updates, animation and display of the result; the provider attributes this to factors beyond its control. If, after the bet has been accepted by the server, the connection is lost and is not restored within an hour, the round ends after an hour of inactivity. A registered win is automatically credited to the balance. In the event of a malfunction of gaming equipment/software, the corresponding bets and payouts are voided and the bets are returned.

The rules provide for Free Bet (a specified number of free bets) and Free Amount (bonus money). Example: 10 × 100 FUN means ten bets of 100 FUN; an example of Free Amount is 1000 FUN. The bonus must be activated; before playing for real money, an active Free Bet/Free Amount must be disabled. If the bonus balance is less than the bet, an insufficient bonus balance error appears. The specific casino bonus and Tower Rush's participation in its wagering are tied to the terms of the respective offer.